



CLIENT RIGHTS

As a client of Wauwatosa Therapies, you are entitled to:

1. A response to requests, needs, concerns, complaints, or grievances.
2. Be fully informed in a manner that is complete and easy to understand in regards to a treatment or procedure and the expected outcome before it is performed; and to refuse a treatment or procedure.
3. Participate in decisions about your care, treatment, or services.
4. Care and treatment that is considerate and respectful of your privacy, which optimizes your comfort and dignity.
5. Privacy and confidentiality.

We strive to provide physical, developmental, and mental health services with professional excellence. Because we are committed to continually looking for ways to improve, we value your input. Please make recommendations at any time during your participation with Wauwatosa Therapies.

I have been fully informed of my client rights.

Patient/Caregiver Signature

Date